

Message from the Director

Spring is finally here and though the weather hasn't changed just yet, I'll bet most of you are anticipating it as much as I am. Recently, Secretary Jackson formed an Executive Leadership Team and Pathfinders group and assigned them the task of identifying, improving and formalizing the true intent of the Personnel Cabinet. From their task I am pleased to share with all of you our new **Pathway to Progress**.

Our MOTTO

"Serving the People Who Serve the People"

Our MISSION

The Personnel Cabinet provides leadership and guidance to attract, develop, motivate and retain a talented, diverse workforce; foster an understanding of and adherence to regulatory requirements; and create a positive, supportive work environment that values all employees.

Our VISION

To be regarded by our employees and stakeholders as a trusted and valuable resource for innovative; accessible and responsive human resources services.

Our VALUES

Integrity

We believe in adherence to the highest standards of conduct and the conviction to do what is legally and morally right.

Quality

We are committed to providing quality customer service. We will continually review our business processes based on customer needs and establish measures by which we will monitor our effectiveness.

Diversity

We believe that embracing people from diverse backgrounds adds to the richness and creativity of our workforce. We will ensure all people have equal access to the Commonwealth's employment opportunities and other human resource services.

Innovation

We are committed to finding new and creative ways to service our customers. We will apply progressive thinking to our systems, processes and services.

Mary Elizabeth Harrod

April 2008

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Security:

George Gamble will be retiring on April 30, 2008. Therefore, Gail Cooper and Greg McGaughey, of the Personnel Cabinet's Payroll Branch, will be assuming the security role for CICS. Starting May 1, 2008, please contact them for assistance. You can reach Gail Cooper at 502/564-6709 and Greg McGaughey at 502/564-6714.

Classification & Compensation

Reorganization Timelines:

Just a reminder of the email sent on 03/11/08. Upon adjournment of the 2008 General Assembly, a number of agencies will be submitting reorganization requests to the Office of the State Budget Director (OSBD) and the Personnel Cabinet with a June 16th effective date. All reorganization packages involving Executive Orders (Orders affecting Divisions, Departments, Offices, and Cabinets) require a 60 day review process and should be submitted to OSBD no later than April 30th (Date extended from the 16th as previously stated). Stand alone Administrative Orders (Orders affecting Branches, Sections, or Units) require a 30 day review process and should be submitted no later than May 16th.

I encourage those who did not attend the reorganization training presented by GOPM and the Personnel Cabinet last March to attend this year's training. There is still time to register for the last training date which has been scheduled for 14th. You may contact Terry Sullivan at terry.sullivan@ky.gov to register for the training. (See below for details)

If you have reorganization questions, you may contact Jim Lambert at jim.lambert@ky.gov.

Training Reminder

Cabinet/Agency Reorganization Training Monday, April 14, 2008

8:30 a.m. until 11:00 a.m

State Office Building, 501 High Street, 2nd Floor training room. (enter through the front entrance of the building and sign-in at the registration desk)

Please email Terry Sullivan at terry.sullivan@ky.gov if you have any questions or would like to confirm your planned attendance.

CAP and Establish Position (E71) Actions:

Agency CAP has always been a consideration when reviewing establish position actions. More recently you have probably noticed that Classification analysts have been paying extra close attention to that factor as request may be denied if the agency is over their CAP. Please remember that <u>Requests for Personnel Action Exemptions</u> that are approved by the Governor's Office can still be denied by the Personnel Cabinet if the denial is deemed necessary. If your agency receives a denied action due to CAP, please contact your analyst at GOPM for further CAP questions.



Board Orders/Retirement:

When an employee wins a Personnel Board, Court case or a settlement agreement is reached (either through the Board, Court, or Mediation) and the Commonwealth is directed to make restitution to the employee for wages, this payment is considered to be taxable wages and must be paid through our payroll system, in accordance with 200 KAR 12:030 (http://www.lrc.ky.gov/kar/200/012/030.htm). To ensure that all requirements of the order or agreement are met, the payment must be reviewed by Personnel Cabinet legal counsel prior to the processing of the payment. For this reason, the payment must be submitted on a SAS-27 payroll voucher, along with all documentation supporting the payment related to the order, and cannot be created through CICS. Under no circumstances should it be paid through POT or PTL.

When a SAS-27 payroll voucher for a Court or Board order, Mediation or other settlement payment is sent to the Personnel Cabinet for processing, the payment must be accompanied by all relevant documentation. This should include, at a minimum, a copy of the order or agreement (or other authorizing documentation), a P-1 worksheet or other documentation showing the actions affected by the order, and a copy of a letter from Kentucky Retirement Systems indicating employer and employee contributions and interest on the payment amount. The contributions and interest must be included on the SAS-27. The employee retirement contribution is entered on the employee side of the calculation, while the employer contribution, plus both employer and employee interest, are paid by the state and entered on the state side of the calculation. The most expedient way to get the information to and from Retirement Systems is to fax the information and to request a return reply fax. Kathy Whitehouse at Retirement Systems handles Retirement calculations on board orders and may be contacted with any questions or issues related to this process. Kathy's email is kathy.whitehouse@kyret.com. Her telephone number is 696-8800 x 8470. Her fax number is 696-8806.

If the employee had been suspended or terminated (there was a period of unemployment) and is now being made whole, the agency must also include all documentation related to making the employee whole, including the employee affidavit. For assistance in determining the documentation needed, please refer to Chapter 9 of the payroll manual or contact the Department for Employee Management's Payroll Branch for assistance.

After the SAS-27 is processed and paid, the payment should be updated in the system as a 923. If the employee has no record in the current system, you must set up the employee in POPY, and then you can update the 923 transaction for the payment.

For questions regarding these payments, please contact the Division of Employee Management, Payroll Branch, 502/564-6883.

Upcoming Payroll Schedules April 2008						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 MAR 16-31 Manual pay & health ins. update	2 MAR 16-31 Manual pay & health ins, update	3 MAR 16-31 Manual pay & health ins. Update Last day p1's can be approved for payroll.	4 MAR 16-31 Manual pay update files go down at 1:00 and remain down. RUN PAYROLL	5
6	7 MAR 16-31 No Update	8 MAR 16-31 No Update	9 MAR 16-31 Update/ health ins	10 MAR 16-31 Update/ health ins	11 MAR 16-31 Update/ health ins. Last day p1's can be approved for supp payroll	12
13	14 MAR 16-31 Update – files go down at 1:00 & remain down. RUN SUPP PAYROLL Update after supp with p1's only.	15 MAR 16-31 No Update PAYDAY	16 APR 1-15 Manual pay & health ins. update	17 APR 1-15 Manual pay & health ins. update	18 APR 1-15 Manual pay & health ins. Update. Last day p1's can be approved for payroll.	19
20	21 APR 1-15 Manual pay update files go down at 1:00 and remain down. RUN PAYROLL	22 APR 1-15 No Update	23 APR 1-15 No Update	24 APR 1-15 Update/ health ins.	25 APR 1-15 Update/ health ins.	26
27	28 APR 1-15 Update/ health ins. Last day p1's can be Approved for supp payroll	29 APR 1-15 Update – files go down at 1:00 & remain down. RUN SUPP PAYROLL Update after supp with p1's only.	30 APR 1-15 No Update PAYDAY			

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 APR 16-30 Manual pay & health ins. update	2 APR 16-30 Manual pay & health ins. update	3
4	5 APR 16-30 Manual pay & health ins. Update. Last day p1's can be approved for payroll	6 APR 16-30 Manual pay update files go down at 1:00 and remain down. RUN PAYROLL	7 APR 16-30 No Update	8 APR 16-30 No Update	9 APR 16-30 Update/ health ins.	10
11	12 APR 16-30 Update/ health ins.	13 APR 16-30 Update/ health ins. Last day p1's can be approved for supp payroll	14 APR 16-30 Update – files go down at 1:00 & remain down. RUN SUPP PAYROLL Update after supp with p1's only.	15 APR 16-30 No Update PAYDAY	16 MAY 1-15 Manual pay & health ins. update	17
18	19 MAY 1-15 Manual pay & health ins. update	20 MAY 1-15 Manual pay & health ins. Update. Last day p1's can be approved for payroll.	21 MAY 1-15 Manual pay update files go down at 1:00 and remain down. RUN PAYROLL	22 MAY 1-15 No Update	23 MAY 1-15 Update/ health ins.	24
25	26 MAY 1-15 STATE HOLIDAY MEMORIAL DAY	27 MAY 1-15 Update/ health ins.	28 MAY 1-15 Update/ health ins. Last day p1's can be approved for supp payroll	29 MAY 1-15 Update – files go down at 1:00 & remain down. RUN SUPP PAYROLL Update after supp with p1's only.	30 MAY 1-15 No Update PAYDAY	31 .

Optional Insurance Rates

<u>Burch</u>	2007 Plan Year	2008 Plan Year
Single	19.50	20.75
Dual	34.50	36.75
Family	49.50	52.75
CompBenefits - Dental AVK3 Plan		
Employee	17.36	17.36
Employee + One	32.36	32.36
Employee + Family	45.44	45.44
C250Z Plan-Dental		
Employee	13.00	14.00
Employee + One	26.00	28.00
Employee + Family	39.00	42.00
PPO (EP510) Plan - Dental - NEW! Effe	ective January 2008	
Employee	our o dandary 2000	20.88
Employee + One		38.94
Employee + Family		54.64
VisionCare Plan		
Employee	7.50	7.50
Employee + One	18.00	18.00
Employee + Family	21.00	21.00
• •		

*Website for State Employees - WWW.compbenefits.com/custom/kentucky-state-emp/

Dental Care Plus (formerly Adenta)		
Single	25.75	27.30
Double	47.65	50.51
Family	65.22	69.13
Fortis - Assurant		
Freedom Preferred		
Employee	30.05	32.90
Employee + One	59.50	65.14
Employee + Family	92.03	100.76
Freedom Basic		
Employee	16.49	18.05
Employee + One	31.01	33.94
Employee + Family	54.30	59.45
, ,		
Summit moves to Heritage Secure		
Employee	9.30	9.30
Employee + One	15.73	15.73
Employee + Family	24.81	24.81
Health Resources, Inc		
DHO 6B		
Employee	32.38	32.38
Employee & Spouse	66.38	66.38
Employee & Child	72.86	77.70
Employee & Family	110.74	113.32
United Concordia		
Concordia Plus (formerly DHMO)		
Employee	15.27	16.49
2-party	31.43	33.94
Family	45.94	49.62
Concordia Flex (formerly FFS)		
Employee	36.60	39.53
2-party	70.20	75.82
Family	122.31	132.09
·		
Spectera (Vision)		
Employee	6.92	7.27
Employee + Spouse	13.75	14.44
Employee + Child(ren)	14.43	15.15
Family	20.58	21.61

These are **2008** rates we have received notification of thus far. As we continue to get **2008** rates for other Optional Insurance companies, we will include those in the newsletter each month.

PLEASE NOTE Highlighted section(s) indicate changes made since last listing was distributed.

Updated: 03/18/08 (SG)

Processing & Records

Change to ACE/ERA Process:

Below are revised instructions for processing ACE and ERA award requests that carry an effective date of May 16, 2008 or later.

- 1.) Complete a Request for ACE or ERA Award form. This is a new form that replaces the need for completing the Request for Personnel Action Exemption form and attaching a justification letter for ACE/ERA actions.
- 2.) Submit the completed form to the Secretary of the Governor's Executive Cabinet for approval, via email, at paa.mailbox@ky.gov.
- 3.) Further processing remains the same.

A copy of this new form is included below but is also available in the forms library on the Personnel Cabinet's website:

If you have any questions, please feel free to contact the Division of Employee Management at 502/564-6464.

Request for ACE or ERA Award

Name of Recipient:	SSN:				
Classification:	Position No.:				
Incr. Date:	Grade:				
Cabinet/Department:	Grade Midpoint:				
Division/District:	Work Schedule: 37.5 /or/ 40				
Branch/Section:	Work Schedule: 37.5707 40				
Branch/Section:					
Type of Award R	equested: (check one)				
☐ ACE	□ ERA				
(up to 10% of grade midpoint)	(up to 5% of annual grade midpoint)				
%= \$ +\$ =\$ (new salary)	%= \$ +\$ =\$ (lump sum)				
Request is being submitted pursuant to:	Request is being submitted pursuant to:				
select one	select one				
☐ Educational Achievement Award has not been granted	Act/idea has not been submitted for consideration				
for the same training/education.	and/or approved as an Employee Suggestion System				
for the same training/education.	Award.				
This candidate must me	et the following criteria:				
☐ Has an established annual increment date					
☐ Has 12 consecutive months in this department	10				
Has 24 consecutive months in state service					
Has not received an ACE or same award in the par	st 24 months. (Date of last ACE)				
☐ Has not received another award (ERA) in the past	12 months (Date of last ERA)				
	cation:				
For ERA: Performance has resulted in financial s	savings or improvement in services or				
distinguished performance in special projects ha	s significantly benefited the department, as				
follows (be specific):					
For ACE: Has sustained exceptional performance	e, assumed additional duties, or acquired				
professional or technical skills through job-relate	d licensure, certification, or formal training that				
will improve performance as follows (be specific):					
Will improve performance as renews (se specific)	<u> </u>				
☐ I certify that funds are available and are set aside for this award.					
Submitted by:					
Submitted by.					
					
Appointing Authority/ Cabinet Secretary	Date:				
Approved by:					
taking an my.					
Secretary of the Governor's Office Approval:					
,					

Career Opportunities System (COS)

In the past month, members of the Personnel Cabinet COS team conducted agency visits to discuss issues surrounding COS. We have compiled a list of the most 'frequently asked questions' and comments and would like to share them with you. We will continue to seek your feedback in the weeks and months to come as we make changes and improvements to the system to better serve all of our COS users. Attached are topics that were part of the discussion with most agencies.

- 1. **Merit Appointment form**: The Personnel Cabinet has formed work groups composed of members of the Division of Staffing Services and Employee Management to identify any fields on the form that need to be modified or need clarification on the label for particular fields. Also, employees from Processing and Records Branch in Employee Management have been entered as system users so they can access COS applications.
- 2. Print function not working for agency users: At the time of our meetings the print feature was not working for applicants at all. That issue has been resolved. However, the print feature is not meeting Kentucky's needs as it requires browser settings that not all applicants may be able to set. The vendor will be working on a new approach to have the application e-mailed to applicants for printing which would be easier and improve system performance. This is expected in June. In addition, a performance fix is expected to be released April 7, to address a print problem some end users are experiencing where they cannot print specific candidates applications.
- 3. HR Status: In speaking with agency representatives, it was determined that the Personnel Cabinet had designed an excess of agency HR Statuses. In addition, the recent changes made in the workflow of the Personnel Cabinet Background Review process prompted we revise the location of this status as well. We completed modifications to delete several statuses after *certified*. Also, the QA review and Interview statuses are now reversed, so it will be possible to document all applicants who were interviewed without having to move them to QA review. The COS training manual has been updated to reflect these changes.
- **4.** Candidates disappearing from agency view after one is set to "appoint" status: "Appointment Form PC Review Complete" HR status is now viewable by agencies, thus allowing them proper access and oversight to their appointment process. The Personnel Cabinet will now leave reqs with an appointment open until they expire or the req creator requests closure.
- 5. Can we make increment date default on merit appointment form?

 Unfortunately this cannot be set to default as the increment date is tied to effective dates and probationary periods for the positions and the form cannot be programmed to factor in these associated dates.
- **6.** One field on Merit Appointment form asks user to select KY and it's the only choice: This field can not be changed.
- 7. What if no applicants nominate (apply) to a posting? The counselor/reviewer assigned to the req will monitor the number of applicants applying to the posting during the 10 day posting period. If no applicants apply, the database can be searched to identify applicants previously approved in other like job titles with similar minimum requirements, where applicable, and the Personnel Cabinet can contact these applicants to suggest they consider the posted position. Agencies may also work with Kim Roush in the Recruitment Branch to assist with recruiting efforts.
- **8.** When the application is printed, the social security number is missing: That field was designed to operate that way for security protection and addressed a concern the Personnel Board expressed in early previews of COS.
- 9. Elink is difficult to use: Although there are features of elink that are helpful, one of which is the ability to send req information to non-system users, it is not an ideal way to review registers. Those receiving elinks can not sort or search the candidates since they are not working within the req folder. Also, as candidates' talent records grow, it becomes very difficult to efficiently select and send the applicable forms from talent records to elink users. A more efficient approach is to add additional Agency Level 3 system users. They have limited access with the actions they can perform, but would have access to the req folder to review candidates.

- 10. Communications to applicants from the Personnel Cabinet are not very quick: The Personnel Cabinet is working on a system change that when implemented will allow applicants to view their status in relation to the job postings for which they have applied. At that point, we will discontinue sending some of the communications currently sent such as "approved for class". The statuses available for view will end at "certified". Implementation of this feature is scheduled the week of the March 31.
- **11. Could the Personnel Cabinet delete "statewide" from the county choice field on the application?** We are working with the vendor to see if this change is feasible. However, we have updated our information literature to more fully explain what choosing 'state-wide' means with regards to work station.
- **12.** Some employees have complained that the application takes too long to complete in one sitting: There are 21 required fields on the application that must be completed before the initial application entry can be saved. These fields are denoted with a red asterisk. Once these fields are completed the application can be saved. The remaining fields may be completed on subsequent visits to their account by going to "edit your profile".
- 13. Can we add an 'interview request' letter to our communications? Yes, each agency may submit draft templates of letters they would like to send to applicants to the Personnel Cabinet for review, approval and implementation. Using an interview request communication allows agencies to utilize emails when inviting applicants to interview thus saving time and money. Similar templates can be created for "regret" letters, etc.
- **14. Can we have access to closed requisitions (registers)?** Yes, contact the Register Branch and they will open the req and put on hold. This allows an agency access without being able to modify the folder.

PERSONNEL CABINET TELEPHONE LISTING, APRIL 2008

Secretary Nikki Jackson. Deputy Sec. Timothy Longmeyer Misty Bevins-Reynolds, x 46798

Sonja Cox, x 46791 Crystal Pryor, x 49653

OFFICE OF THE SECRETARY, 3rd Floor (4-7430) Wayne Harman, x 4679 Jamie Allen, x 49657 Tina Goodmann, x 45973

Michelé Lawlis Amy Ernest, x 45305

& DIVERSITY INITIATIVES EXEC DIRECTOR'S OFFICE, 1st Floor (4-8000) Colene Elridge, x 46869 Bruce Trent, x 45324

DIVISION OF EQUAL EMPLOYMENT OPPORTUNITY Arthur Lucas, x 45304

DIVISION OF DIVERSITY RELATIONS Angela Elder, x 45302

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OFFICE OF LEGAL SERVICES

EXEC DIRECTOR'S OFFICE, 3rd Floor (4-7430)

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Walt Gaffield, x 46749 Natalie Jackson, x 46762 Rachel Jackson, x 46740 Sherry Kefauver, x 43638 Elinda Manley, x 46758

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WORKERS COMPENSATION (4-6847) 888-860-0302

Melissa Clay, x 46655 Jeffrey Hockensmith, x 46642 Matthew Hutcherson, x 46645 Valerie McGrapth, x 46648 Paula Spicer, x 46654

LIFE INSURANCE (4-4774) 800-267-8352

Sharon Spencer, x 45599 Gaye Adcock, x 45591 Michele Ellis, x 45592 Melinda Giles, x 45593 Joe Hughes, x 45595 Jeri Payton, x 45596 Kim Quinn, x 45598

> RETURN TO WORK (4-0348)

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DIVISION OF EMPLOYEE SERVICES & RECOGNITION DIRECTOR'S OFFICE, 3rd Floor (4-3433), 866-725-5463

Darlene Stewart, x 45953

EMP ASSISTANCE BUSH BLDG (4-5788) 800-445-5327

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WORKPLACE RELATIONS Linda House Patrick, x 45974

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Wendy Campbell, x 235 Jamille Smith, x 238

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Marilyn Marshall, x 45276

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Maureen Travers, x 45294

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